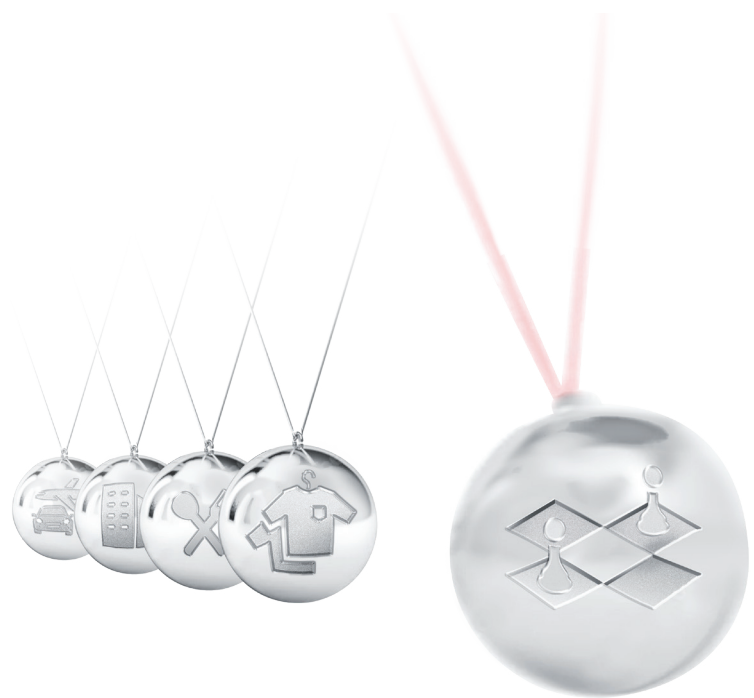


SUMMARY OF ANNUAL REPORT 2024/2025



Enforcement Investigations

The Competition Commission (Commission) conducts thorough investigations into potential contraventions of the Competition Ordinance (Ordinance) and implements appropriate enforcement measures where contraventions have been identified. With increasing maturity and the accumulation of enforcement experience, the Commission has become more proactive in identifying potential contraventions of the Ordinance. Instead of passively awaiting complaints, the Commission now initiates investigations based on diverse sources of information, which include market intelligence and referrals from other authorities.

Nonetheless, public complaints continue to play an important role in identifying contraventions. Over the past year, the Commission received and processed **332** complaints. A total of **6** cases¹ which warrant further assessment were escalated to the Initial Assessment phase. Where the Commission has reasonable cause to suspect a contravention of a conduct rule, it will resolutely proceed to the Investigation Phase. During the period, the Commission commenced investigations in **2** cases.

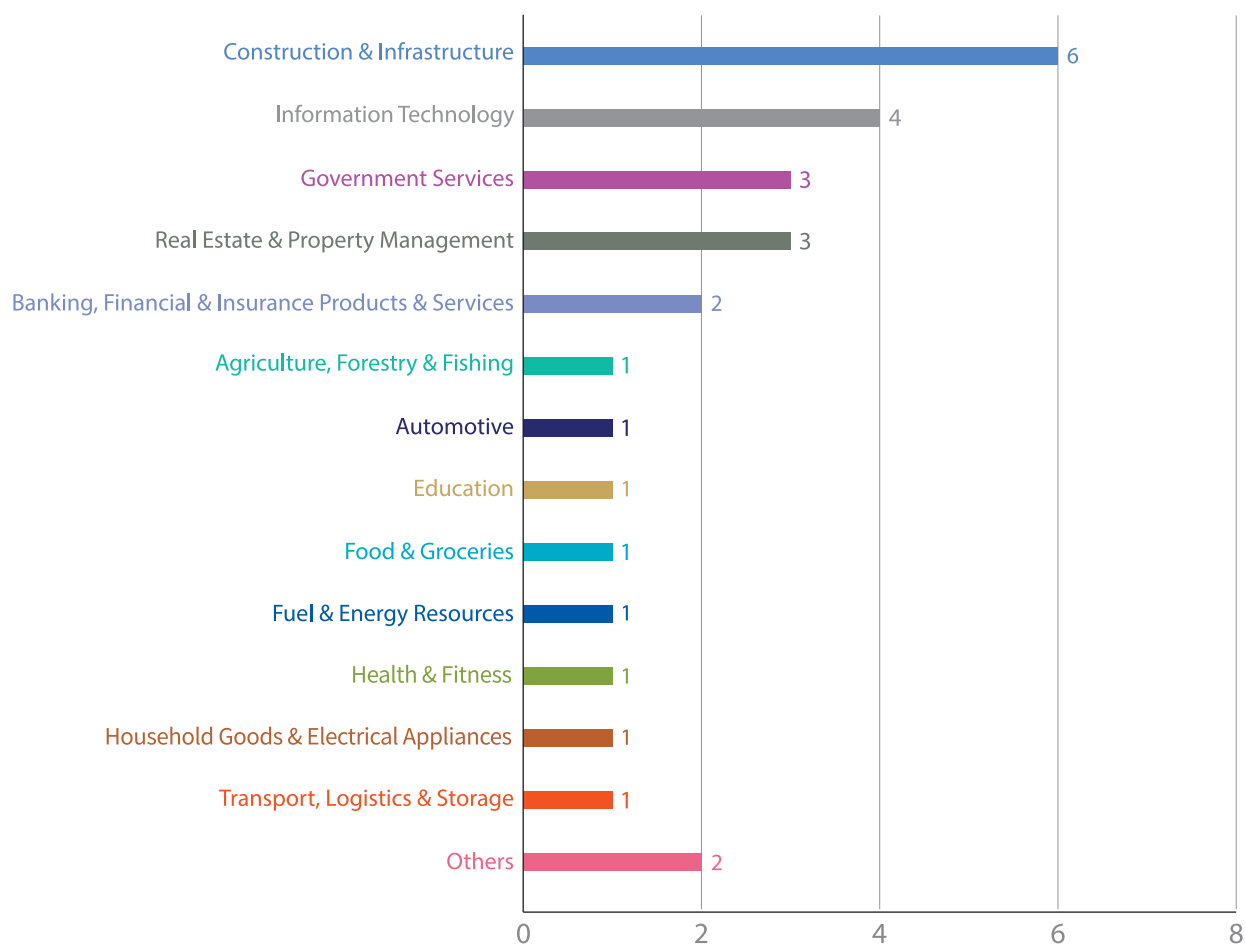
Figure 1: Complaints – by nature of alleged conduct² (1 April 2024 to 31 March 2025)

First Conduct Rule		Second Conduct Rule	
Cartel Conduct	115	Exclusive Dealing	36
Exclusive Dealing	36	Tying and Bundling	12
Resale Price Maintenance	19	Predation	5
Tying and Bundling	12	Refusal to Deal	2
Others	19	Others	15
Others			
General Nature	2	Not related to a Conduct Rule	137

¹ Including cases arising from complaints and other sources.

² Each complaint may involve allegations of multiple types of anti-competitive conduct.

**Figure 2: Sectors involved in ongoing Initial Assessment and Investigation cases³
(1 April 2024 to 31 March 2025)**



Cases heard in Competition Tribunal

Six of the Commission's cases were heard before the Competition Tribunal (Tribunal) during the year. The Tribunal ruled in favour of the Commission in two cases (see below), leading to fines exceeding HK\$24 million and director disqualification orders against four individuals for two years. Judgments for the remaining four cases were pending as at 31 March 2025.



Competition Commission v. Multisoft Limited and Others

The city's first cartel case relating to a government subsidy scheme, in which four undertakings and three individuals were ordered to pay a total penalty of HK\$1.71 million. One individual was disqualified from acting as a director for two years.



Competition Commission v. Hong Kong Commercial Cleaning Services Limited and Others

A cleaning services cartel case in which two undertakings and three individuals were ordered to pay a total penalty of HK\$22.29 million. The three individuals were also disqualified from acting as a director for two years.

³ Each case may involve multiple industry sectors.

Other enforcement highlights

An individual was sentenced to two months' imprisonment⁴ in the **first criminal case** on non-compliance with the Commission's investigation powers

Conducted **two joint operations** with the Independent Commission Against Corruption (ICAC) against illegal activities in the building maintenance sector

Conducted a **search operation at six premises** in a case related to the Government's "Pilot Subsidy Scheme for Third-party Logistics Service Providers"

Signed a Memorandum of Understanding (MoU) with ICAC, with a **joint enforcement training course** conducted as the first initiative in pursuance of the MoU

Advisory

The Commission advises the Government on competition matters both within and outside Hong Kong. Major initiatives during the past year included:



Offered competition-related advice to the Government and public bodies on more than **20 public policies and initiatives**, including electric vehicle charging, environmental protection, estate agency, ride-hailing services and construction sectors



Delivered training on competition law to **financial regulators**, as well as to **government officials and other public bodies**

International and Mainland Liaison

The Commission remained committed to liaising closely with Mainland and overseas counterparts during the year.

Organised the **Hong Kong Competition Exchange 2025**, a flagship international conference that attracted over 400 participants from the Mainland, Hong Kong and overseas



Appointed **Co-chair** of International Competition Network's **Agency Effectiveness Working Group**

Visited the State Administration for Market Regulation in Beijing

⁴ The individual was granted bail pending her appeal.

Advocacy

During the year, the Commission maintained strong momentum in fostering understanding of the Ordinance and encouraging compliance within the business community, particularly among SMEs, through diverse engagement and educational initiatives. The Commission also made significant strides in enhancing public awareness and promoting a pro-competition culture through a variety of initiatives across multiple platforms.

Engagement events

Engagement Facts and Figures (as at 31 March 2025)

47 briefings/meetings

4 major webinars

12 school workshops

12,400*

representatives of chambers of commerce, trade and industry associations, businesses including SMEs, the public sector, as well as students and members of the public reached

* The figure includes participants of both physical and online events.

Key campaigns and publicity initiatives



Launched the “**Small & Medium Enterprises Competition Compliance Hub**” to help SMEs master competition law and minimise the risk of contraventions

Riding on the Paris Olympic Games, a **publicity campaign** was launched to advocate fair competition



Concluded the “**Post to Compete**” **Social Media Challenge**, 270 multimedia posts advocating fair competition were created and shared by secondary school students on Instagram

Published over 170 posts on **social media** about competition law and the Commission’s work



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