

# **Webinar on Competition Ordinance**

**29 September 2021** 





## Outline

- 1. Background and Overview
- 2. Key Elements of the Competition Ordinance and Red Flags of Anti-competitive Practices
- 3. The Commission's Enforcement Work
- 4. The Commission's Various Policies
- 5. Competition Law Case Studies
- 6. Q&A

2

# **1. Background and Overview**



## Background

- About 130 years ago, the US and Canada enacted antitrust laws to prohibit anticompetitive conducts.
- European countries also introduced competition law after WWII.
- Today, over 130 jurisdictions have enacted competition laws, including the Mainland, Japan, South Korea, India, Singapore, Malaysia and Indonesia.
- Hong Kong:
  - Sectoral competition regulation was introduced for the telecom and broadcasting industries in late 1990s
  - Competition Ordinance (Cross-sector):
    - Passed in June 2012
    - Full commencement since 14 December 2015

### **Two Cardinal Principles**

"Protect competition and not competitors"



"Substance over form"

# 2. Key Elements of the Competition Ordinance (CO) and Red Flags of Anti-competitive Practices



### **Competition Rules under the CO (Cap.619)**

#### First Conduct Rule

(Prohibit anti-competitive agreements / concerted practices / decisions of associations)

#### Second Conduct Rule

(Prohibit abuse of substantial market power)

#### **Merger Rule**

(Prohibit mergers which may substantially lessen competition – applies to <u>telecom sector only</u>)



## The First Conduct Rule (FCR)



- Prohibits an undertaking from making or giving effect to an agreement if the agreement has the object or effect of harming competition in Hong Kong; also applies to concerted practices; and decisions of associations
- Prohibits all kinds of anti-competitive agreements, involving at least 2 undertakings

## The First Conduct Rule (FCR)



- Applicable to:
  - "Horizontal" agreements
     (arrangements between competitors in a market)
  - "Vertical" agreements (arrangements between businesses at different levels of a supply chain)

## The First Conduct Rule (FCR)



- Arrangements that have the "object" of harming competition:
  - "Cartel": price fixing, market sharing, bid-rigging and output restriction
  - Regarded as serious anticompetitive conducts under the Ordinance



## First Conduct Rule – Price Fixing

- Competitors agreeing to fix, increase, lower, maintain or control the price for the purchase or sale of goods or services
- May involve competitors agreeing upon a specified price, a price range or a formula to calculate prices
- "Price" includes any element of price including discounts, rebates, promotions, credit terms etc.
- Regardless of the form of the agreement: verbal, written, electronic, etc.
- Competitors should independently determine the prices of their goods or services



### "Compete with Integrity" video: Price Fixing



## **Red Flags of Price Fixing**

- Quotes are much higher than expected
- Prices from different suppliers change in the same amount or percentage at the same time, with no relation to the underlying costs
- A new supplier's price is much lower than the usual suppliers
- Prices from different suppliers stay identical for long periods of time, especially when they were previously differentiated
- Discounts are eliminated, especially in a market where discounts were previously available

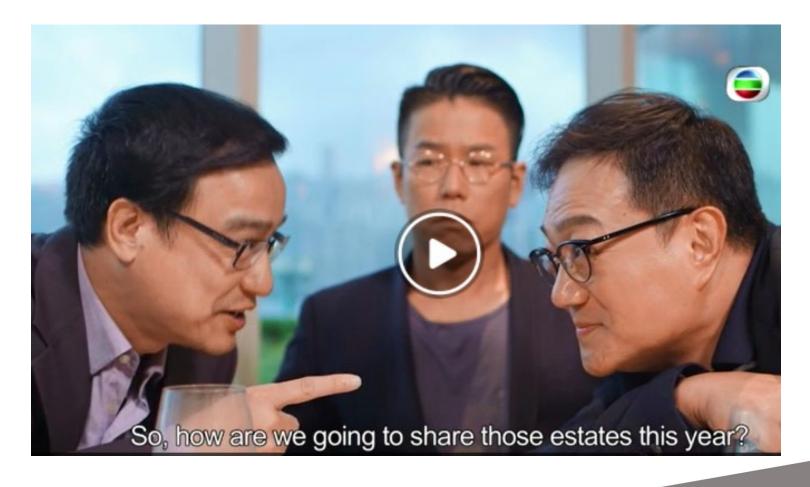
13

### First Conduct Rule – Market Sharing

- Competitors collude to divide up markets by agreeing:
  - Not to sell to each others' customers
  - Not to compete in each other's agreed territories/ geographical areas
  - Not to compete in the production or sale of certain products or services
  - Not to enter or expand into a market where another party to the agreement is already active

*"If you don't compete with me in Kennedy Town, I won't compete with you in Sai Ying Pun."* 

### "Compete with Integrity" video: Market Sharing





## **Red Flags of Market Sharing**

- Competitors suddenly stop selling in a territory
- Competitors suddenly stop selling to a customer
- Competitor refers customers to other competitors
- Salesperson or prospective bidder says that a particular customer or contract "belongs" to a certain competitor

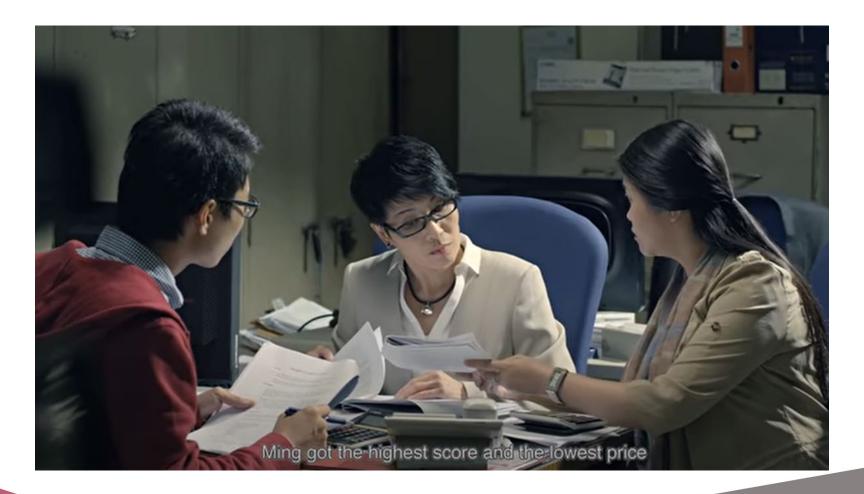


## First Conduct Rule – Bid-rigging

- When two or more bidders secretly agree that they will not compete with one another for particular projects
- Bid-rigging can take a number of forms, for examples:
  - Bid suppression
  - Cover bidding
  - Bid rotation
  - Others: agree on minimum bidding prices, or agree that the winning bidder will reimburse other bidders' bid costs
- Competitors should make their tender decisions independently



## **Educational video:** Cartel





# **Red Flags of Bid-rigging**

- Suspicious signs in documents submitted
  - Bids containing identical wordings, particularly if the wordings are unusual
  - Bids containing the same handwriting or typeface or using identical forms or stationery
- Suspicious bidding/ winning patterns and behaviours
  - Regular bidders fail to bid on a tender they would normally be expected to bid for, but have continued to bid for other tenders
  - Bids that are suddenly withdrawn
- Suspicious pricing
  - Sudden and identical increase in prices by most bidders while there have been no substantial increase in costs
  - Bids with identical pricing either on a lump sum basis or line item basis (especially when continued over a period of time)
- Other red flags
  - Indications that the bidders have communicated with each other
  - Suspicious statements indicating that bidders may have reached an agreement

## **First Conduct Rule – Output Restriction**

- Any form of arrangements between competitors to reduce the volume or type of goods or services available in the market
- Competitors should make decisions on what and how much they produce independently





### "Compete with Integrity" video: Output Restriction





### **Non-Collusion Clauses**

- Published by the Commission for procurers' reference and adaptation
- Including non-collusion clauses in tender documents: to alert tenderers of the prohibitions against, and consequences of cartel conducts
- Including non-collusion clauses in formal contracts: to provide contractual protections to procurers in the event that the tender process has been subject to collusion
- Procurers may consider adding other requirements, e.g. tenderers have to provide information regarding their shareholding structure and/or ultimate controlling entities as requested. This would help procurers better understand the identity of the tenderers



Chinese: http://bit.ly/CCNonCollusionChn

English: http://bit.ly/CCNonCollusionEng



### **Non-Collusive Tendering Certificate**

- For tenderers to sign as part of their tender submission to declare that the bid is developed independently
- For tenderers to commit to disclosing sub-contracting arrangements relating to the tenders
- Where the bid is submitted jointly by two or more parties (e.g. multiple persons or companies acting in a joint venture), all such parties should sign the certificate



## **Other anti-competitive conduct under FCR** *Information Exchange*

- Not all information exchange is anti-competitive
- But the exchange of <u>commercially sensitive information among competitors</u> (whether directly or through a third party) such as information about their **future prices, pricing strategies, discounts, or costs** may have the same effect as price fixing
- Exchange of historical, aggregated and anonymised data, as well as publicly available information is less likely to give rise to competition concerns

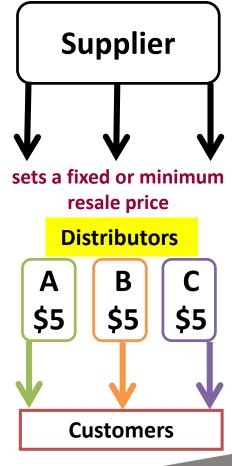
### "Compete with Integrity" video: *Information Exchange*





## Other anti-competitive conduct under FCR Resale Price Maintenance (RPM)

- RPM occurs when the supplier of a product establishes a fixed or minimum resale price to be observed by the distributors
- RPM is likely a contravention of the First Conduct Rule of the Ordinance unless there is a sound economic efficiency justification



## The Second Conduct Rule (SCR)



- Prohibits undertakings with substantial market power in a market from abusing that power by engaging in conduct which has the object or effect of harming competition in Hong Kong
- Relevant market:
  - Two dimensions:
     Product and Geographic
  - Substitutability from the perspective of buyer

## The Second Conduct Rule (SCR)



#### Substantial market power:

- Factors to consider in determining whether an undertaking has substantial market power in a market:
  - Market share of the undertaking
  - Countervailing buyer power
  - Barrier to entry/expansion

## The Second Conduct Rule (SCR)



 Examples of anti-competitive conduct under SCR:

#### (1) Predatory pricing

Charging below its own cost, making a loss for a sufficient duration to force one or more undertakings out of the market and/or to otherwise "discipline" competitors

#### (2) Refusals to deal

Refusing to supply an input to another undertaking, or is willing to supply that input only on objectively unreasonable terms

# **3. The Commission's Enforcement Work**



# **A Prosecutorial Model**



#### Investigation

- Receives complaints
- Investigates cases. Range of enforcement powers – e.g. onsite inspections, requests for documents and interviews
- Can resolve cases by coming to agreement with parties under investigation or applying to Tribunal

#### **Exclusions and Exemptions**

- Handles applications for decision on exclusion/exemptions
- Issues block exemption orders of own volition or following application

# Investigation Powers: S.41 and S.42 Notices

- S. 41 CO Request for <u>documents</u> and/or <u>information</u>
  - Reasonable cause to suspect that a person has or may have possession or control of relevant documents/information or may otherwise be able to assist the Commission in its investigation
  - Use S.41 Notices which relate to any matter it reasonably believes to be relevant to an investigation from <u>any person, e.g. subject under</u> <u>investigation, their competitors, suppliers, customers and any other parties</u>
- S. 42 CO Request for attendance before the Commission to <u>answer questions</u>
  - At a specified time and place
- Both S.41 and S.42 Notices:
  - Can be used at any stage of the Investigation Phase
  - May be issued to same party/person more than once
  - Non-compliance to S.41 and S.42 Notice is a contravention of S.52 CO





## **Investigation Powers: S.48 Warrant**

- S. 48 CO Enter and search premises under warrant
  - Issued by a judge of the Court of First Instance
  - > Will exercise S.48 power in below circumstances (not exhaustive):
    - a) Secretive conduct
    - b) Documents/information may be destroyed or interfered should the Commission seek them through other means
    - c) Commission has been unsuccessful in obtaining specific or categories of documents/information OR suspects non-compliance
- During the search, Commission officers will:
  - search, copy and/or confiscate relevant documents and equipment that are relevant to the investigation;
  - seek explanations from individuals present at the premises about any documents which may appear to be relevant

## **Enforcement Tools & Remedies**



# **Competition Tribunal**



#### Adjudication by the Competition Tribunal

- Determines contraventions of the Ordinance
- Power to impose penalties (fines, director disqualifications) and other orders
- Hears review of "reviewable determinations"
- Tribunal Rules govern procedures



# **Pecuniary Penalty**

- After investigation, the Commission may apply to the Tribunal for a
   <u>pecuniary penalty</u> to be imposed on any person it has reasonable cause to
   believe has contravened a competition rule; or has been involved in a
   contravention of a competition rule
  - "Has contravened a competition rule": Primary contraveners
  - "Has been involved in a contravention of a competition rule": Secondary liability (s.91 CO)
- Statutory maximum in relation to conduct that constitutes a single contravention:
  - 10% of the turnover of the undertaking concerned in Hong Kong for each year in which the contravention occurred; or
  - If the contravention occurred in more than 3 years, 10% of the turnover of the undertaking concerned for the 3 years in which the contravention occurred that saw the highest, second highest and third highest turnover



### **Other Orders**

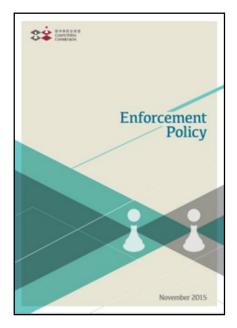
- If the Tribunal is satisfied that a person (includes undertakings and individuals) <u>has contravened, or has been involved in a</u> <u>contravention</u> of a competition rule, it may make any order it considers appropriate against that person, including:
  - Declaration of contravention relevant for follow-on proceedings
  - Director disqualification
  - Compensation
  - Restitution
  - Injunctions etc.

## 4. The Commission's Various Policies



## **Enforcement Policy**

- Commission will target anti-competitive conduct that is clearly harmful
- Priority given to following types of conduct:
  - cartel conducts (price fixing, market sharing, output limitation and bid rigging)
  - other agreements contravening First Conduct Rule causing significant harm to competition in HK and
  - abuses of substantial market power involving exclusionary behaviour by incumbents
- In addition to taking action against undertakings, the Commission may also prioritise taking action against:
  - associations of undertakings; and/or
  - officers (as defined in the CO), including directors and managers of undertakings



## **Cartel Leniency Policies**

- To provide a strong, transparent, and predictable incentive for an undertaking who is engaged or involved in cartel conduct to <u>stop their conduct and report the</u> <u>conduct</u> to the Commission
- Key elements of Leniency Policy <u>for Undertakings</u>:
  - Only in respect of cartel conduct (First Conduct Rule)
  - Type 1 and Type 2 Leniency
  - Leniency extends to current officers / employees of the cartel member
  - Excludes ringleader/coercer
  - The successful applicant will sign a leniency agreement with the Commission and fulfil the conditions and obligations therein
- Leniency Policy <u>for individuals</u> introduced in April 2020





### **Benefits of Leniency Policies**

- The Commission will not commence proceedings in the Tribunal against the first undertaking or individual who self-reports the cartel conduct to the Commission and meets all other requirements for receiving leniency
- This includes not seeking a pecuniary penalty or for an order declaring that the successful leniency applicant has contravened the Ordinance
- Employees and officers of an undertaking that obtains leniency will also be protected from proceedings if they cooperate with the Commission's investigation



## **How to Apply for Leniency**

- Call the Leniency Hotline at +852 3996 8010 or
- E-mail to: <u>Leniency@compcomm.hk</u>
- The Leniency Hotline is answered between 8am to 6pm Hong Kong time, Mon to Fri (excluding public holidays)

## **Cooperation and Settlement Policy**

- Undertakings engaged in cartels which do not benefit from the Leniency Policy
- May choose to admit their wrongdoings and cooperate with the Commission in its investigations and resulting proceedings
- In return the Commission will offer a discount of up to 50% off the pecuniary penalty it would otherwise recommend to the Competition Tribunal
- Entering into a Cooperation Agreement
- Jointly apply to for a Consent Order on the basis of a joint statement of agreed facts





### **Benefits of Cooperation**

- Benefits to the undertakings:
  - Recommendation for a reduction in pecuniary penalty
    - RPP reduction: Band 1: 35-50%, Band 2: 20-40%, Band 3: up to 25%
  - Protection for employees, officers, partners and agents
  - Other collateral benefits: e.g. reduced reputational harm, saving litigation costs
- Benefits are conditional on full and continuous cooperation in the investigation and subsequent litigation by the undertaking and its employees
- The order and timing of cooperation determines the amount of benefits (reduction in RPP) available

44

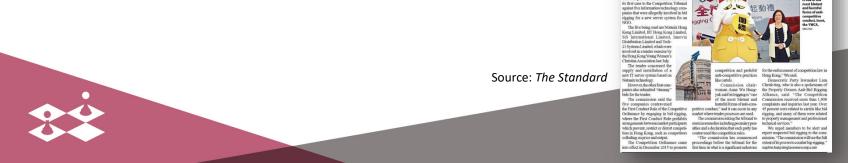
### **5. Competition Law Case Studies**



### IT bid-rigging (CTEA1/2017)

- March 2017: The Commission commenced proceedings in the Tribunal, alleging that <u>5 IT companies</u> engaged in **bid-rigging** in relation to a tender issued by the Hong Kong Young Women's Christian Association for the supply and installation of a new IT system
- May 2019: The Tribunal ruled that 4 of the companies contravened the First Conduct Rule of the Competition Ordinance
- December 2020: The Tribunal ordered these 4 companies to pay a total pecuniary penalty of over HK\$7.16 million and over HK\$8.6 million of the Commission's legal costs
   IT firms new bid-rigging suspects

46



#### Market sharing & Price fixing - On Tat Estate (CTEA2/2017)

- August 2017: The Commission brought a case to the Tribunal, alleging <u>10</u> decoration contractors for suspected market sharing and price fixing when providing renovation services at Phase 1 of On Tat Estate in Kwun Tong
- May 2019: The Tribunal ruled that all 10 decoration contractors contravened the First Conduct Rule of the Competition Ordinance
- April 2020: The Tribunal ordered 7 out of the 10 Respondents to pay the maximum pecuniary penalty allowable under the Ordinance. The total amount is HK\$3.97 million. All of the Respondents were also ordered to pay the Commission's legal costs



### Market sharing & Price fixing – King Tai Court (CTEA1/2018)

- September 2018: The Commission commenced proceedings in the Tribunal against <u>3 decoration contractors and 2 individuals</u> for suspected market sharing and price fixing when providing renovation services at King Tai Court in San Po Kong
- July to August 2020: All Respondents admitted liability. The Tribunal ruled that all of them contravened the First Conduct Rule of the Competition Ordinance
- The Tribunal's judgements on sanctions is pending

#### Hong Kong / Law and Crime

Construction companies 'made turf deal' on subsidised housing estate, according to Hong Kong's competition watchdog

Competition Commission has accused Kam Kwong Engineering Company, Goldfield N & W Construction Company and Pacific View Engineering as well as two directors of distorting fair competition in a way that amounted to 'serious anti-competitive conduct'



T Why you can trust SCMP



Source: SCMP

#### Market sharing & Price fixing – On Tai Estate (CTEA1/2019)

- July 2019: The Commission commenced proceedings in the Tribunal, alleging <u>6</u> decoration contractors and 3 individuals for suspected market sharing and price fixing when providing renovation services at Phase 1 of On Tai Estate in Kwun Tong
- October 2020:
  - All Respondents admitted liability. The Tribunal ruled that all of them contravened or were involved in the contravention of the First Conduct Rule of the Competition Ordinance
  - The Tribunal issued the first director disqualification order to an individual, prohibiting him from serving as a director for 22 months
- January 2021:
  - The Tribunal ordered 6 decoration contractors and 2 individuals to pay a total pecuniary penalty of over HK\$3.26 million
    Hore Sequences of the basis of the sequences of the basis of the sequences of the basis of the

Source: SCMP

### IT cartel case (CTEA1/2020)

#### January 2020:

- The Commission commenced proceedings in the Tribunal, alleging an IT company and its director (Respondents) for their participation in cartel conduct in relation to a bidding exercise organised by the Ocean Park Corporation in 2017 for the procurement of IT services
- The IT company is alleged of exchanging competitively sensitive information with a co-bidder regarding their intended quotations in the bidding exercise, in an effort to coordinate which company was going to win, amounting to price fixing
- The Commission also issued an infringement notice to another IT company participated in the same cartel. It is the first time the Commission issued an infringement notice
- This case also represents the first set of proceedings resulting from a successful leniency application



### IT cartel case (CTEA1/2020)(Continued)

#### November 2020:

- The Tribunal ruled that 2 Respondents contravened or were involved in the contravention of the First Conduct Rule of the Competition Ordinance
- An IT company (one of the Respondents) had to pay a pecuniary penalty of HK\$37,702 and both Respondents had to pay the Commission's legal costs
- The Tribunal also suspended the remaining claims originally sought by the Commission, including the director disqualification order against one of the Respondents, on condition that the Respondents conduct a competition compliance programme for all of its staff
- First case in which the Commission and the Respondents reached agreement to resolve both the liability and relief portions of the proceedings by consent
- Agreement was reached at an early stage, saving both sides significant time and costs

#### **Textbook cartel case (CTEA2/2020)**

March 2020: The Commission brought a case to the Tribunal, alleging that <u>3 textbook suppliers and 1 individual</u> engaged in price fixing, market sharing, and/or bid-rigging in relation to the sale of textbooks to students attending primary and secondary schools in Hong Kong

Textbook publishers face accusation they ran cartel	
to mint senioo	i diocourito
Cannix Yau	rigging in relation to the sale textbooks to students attendir
cannix.yau@scmp.com	primary and secondary schools
	HongKong".
Three leading book publishers	According to the writ, publis
ran a cartel depriving schools of a	ers set a list price for the
fair-market price for textbooks,	textbooks and sold them at
with one of the offenders a Chi-	wholesale discount to retailer
nese state-run company, Hong	who then offered them to school
Kong's competition watchdog	via a tendering process or direct
claimed in a writ filed yesterday.	to students. The retailers we
The publishers are accused of reaching a deal years ago to avoid	locked in a price war in 2011, wi some offering a steep discount
poaching clients from each other	schools that left them with a 3 p
with deeper discounts being	cent profit margin, it said.
offered to schools after a bidding	The EBA allegedly called
war erupted among the	meeting and members agreed
companies.	impose a 10 per cent ceiling of
The writ alleges the arrange-	discounts to schools and stick
ment remained in place even after	the non-poaching deal, or fac
the city's competition law came	punishment by the association.
into full effect in December 2015. The three firms being sued by	In 2013, they agreed to cap the
the Competition Commission are	discount at 7 per cent, the wi
state-run Sino United Publishing.	But in 2016-after the compe
Commercial Press and T.H. Lee	tion law came into effect - T.I
Book Company, whose general	Lee Book continued to apply the
manager, Hui Chiu-ming, is also	per discount limit for tenders l
named in the writ, which was filed	80 schools and sponsoring bo
with the Competition Tribunal.	ies, as did Commercial Press f
At the time of the alleged of-	bids from 59 schools, the writ sai
fences, Hui was also the chairman	Commission chief execution
of the Educational Booksellers' Association (EBA), the industry's	Brent Snyder warned publishe such arrangements would not l
main trade organisation.	tolerated. "This case highligh
Sino United owns Commer-	the risks to businesses that read
cial Press and two other compa-	cartel agreements, even those th
nies-Joint Publishing Hong Kong	continue in cartels which bega
and Chung Hwa Book Company,	before the ordinance came in
also known as JCC Group.	full effect," Synder said.
The commission claimed the	"To be clear, the commissio
firms violated the first conduct	will investigate and take action
rule of the Competition Ordi-	against any such agreements th
nance by engaging in "price-	began or continued after the ord nance came into full effect."
fixing, market-sharing, and bid-	nance came into full effect.

Source: SCMP

#### Hong Kong's first case on abuse of substantial market power (CTEA3/2020)

Dec 2020: The Commission brought a case to the Tribunal, alleging that <u>2</u> companies (as parts of a single undertaking) and 1 individual engaged in abuse of substantial market power in the medical gases supply market in Hong Kong to the detriment of competition in the downstream medical gas pipeline system maintenance market

### Gas supplier faces competition law trial

#### **Jane Cheung**

The Competition Commission has filed the city's first case on abuse of substantial market power against a medical gas supplier, accusing it of distorting competition and affecting public hospitals' consumer interests.

The watchdog has filed the case with the Competition Tribunal against Linde HKO and Linde GmbH for abusing Linde's "substantial degree of market power" in Hong Kong's medical gas supply market between October 2015 and January 2018, hindering competition in the downstreammedical gas pipeline system maintenance market.

It is also pursuing Linde HKO's general manager Tse Chun-wah, who was "actively involved in formulating and executing" the exclusionary acts, for contravening the Competition Ordinance.

The commission alleged Linde limited or even ceased supply of medical gases to MGI (Far East), the only other potential pipeline maintenance service provider for public hospitals.

Describing Linde as having a "de facto monopoly posi-



tion" in the medical gas supply market, the watchdog said it engaged in exclusionary acts ranging from unjustified denial of supply of gases essential for maintenance services to unreasonable trading terms so MGI could not compete for pipeline maintenance contracts.

It is also seeking orders to declare Linde and Tse to have contravened the Second Conduct Rule of the ordinance, which prohibits businesses from abusing its market power to prevent, restrict or distort competition in Hong Kong. Abusive conduct includes refusals to deal, margin squeezing, predatory pricing, typing and bundling, and any behavior that can ultimately limit choices available to consumers.

The commission is also asking the tribunal to impose fines on Linde and Tse and disqualify Tse as a director for up to five years.

The commission's chairman Samuel Chan Ka-yan said: "The egregious nature of the conduct seriously affected public hospitals which provide close to 90 percent of hospital services to all Hong Kong patients." Contravention of the ordinance could result in a fine

of up to 10 percent of the company's annual turnover for a maximum period of three years.

The tribunal can also issue orders requiring compensation for victims.

As of last month, the commission had received over 4,600 complaints and inquiries, with 55 percent related to the First Conduct Rule, which prohibits anti-competitive agreements, and over 17 percent about concerns under the Second Conduct Rule.

Source: The Standard



### **Other Cases**

#### The Commission pursues facilitators of cartel conduct for the first time

#### • February 2021 :

- The Commission issued infringement notices to 7 entities, including <u>6 hotel groups and a</u> tour counter operator (the "Recipients")
- The Recipients facilitated a cartel arrangement between 2 competing travel service providers
- The arrangement fixed and/or controlled prices of tourist attractions and transportation tickets sold at the premises of certain hotels in Hong Kong
- The Recipients acted as "facilitators" by passing on pricing information between these 2 competitors in circumstances where they had actively contributed to the implementation of the price fixing agreement
- The Commission has reasonable cause to believe that the above arrangement had the object of harming competition in Hong Kong in contravention of the First Conduct Rule of the Competition Ordinance



### **Other Cases**

# The Commission pursues <u>facilitators</u> of cartel conduct for the first time (continued)

#### • February 2021 :

- The Commission considers the use of infringement notices and getting commitments from the Recipients over bringing actions against them in the Competition Tribunal to be the most appropriate approach proportionate to the circumstances of this case. The factors of consideration include:
  - the nature of conduct of the "facilitators"
  - their early and active cooperation with investigation
- ➢ In the infringement notices, each of the Recipients admitted that they had contravened section 6(1) of the Ordinance and committed to take concrete measures to effectively enhance competition compliance within their respective businesses
- The Commission's investigation against other parties in this case is ongoing

### **Education and Advocacy**



- Six guidelines providing guidance on Commission's interpretation and enforcement of the Ordinance
- Enforcement Policy, Leniency Policies, Cooperation and Settlement Policy and Policy on Recommended Pecuniary Penalties
- Brochures introducing the Ordinance in an easy-to-understand approach

#### **Educational videos**

- Educational videos on "Fighting Bid-Rigging", "Cartel" and "Combat Price Fixing Cartels"
- Short videos and micro movie explaining the Ordinance and cartels

#### **Seminars**

Regular seminars to promote public understanding of the Ordinance



### **Complain and Report**

- Completing an Online Complaint Form available on the Commission's website: <u>www.compcomm.hk</u>
- Email: complaints@compcomm.hk
- Reporting number: (852) 3462 2118
- Leniency hotline: (852) 3996 8010
- Post: Competition Commission 19/F, South Island Place, 8 Wong Chuk Hang Road, Wong Chuk Hang, Hong Kong
- In person at the Commission's office (by appointment only)









# **Thank You!**



