Commitments given by Trip International Travel (Hong Kong) Limited and Ctrip.com (Hong Kong) Limited to the Competition Commission pursuant to section 60 of the Competition Ordinance (Cap. 619)

Pursuant to section 60 of the Competition Ordinance (Cap. 619), regarding an investigation by the Competition Commission which covered certain pricing terms in contracts between Trip International Travel (Hong Kong) Limited (formerly known as Ctrip International Travel (Hong Kong) Limited, hereinafter "Ctrip Travel HK") and various Hong Kong accommodations (the "Investigation") and in consideration of the Competition Commission terminating the Investigation and not commencing proceedings in the Competition Tribunal further to section 60(3) of the Competition Ordinance (Cap. 619), Ctrip Travel HK and its affiliated company, Ctrip.com (Hong Kong) Limited ("Ctrip HK") which operates the Trip.com OTA website, without any admission of liability, hereby provide the following commitments with a view to addressing concerns about a possible contravention of section 6(1) of the Competition Ordinance (Cap. 619).

1. **Definitions**

For the purpose of these commitments, the following terms shall have the following meanings:

breakfast or similar establishment located in Hong Kong offering Rooms and related services

to the general public;

Commission means the Competition Commission established

under the Competition Ordinance (Cap. 619) or

its successor;

Ctrip means Ctrip Travel HK and all other entities

within the same Group as Ctrip Travel HK;

Ctrip Travel HK means Trip International Travel (Hong Kong)

Limited, formerly known as Ctrip International

Travel (Hong Kong) Limited;

Effective Date has the meaning given in section 2;

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Group means, in relation to an entity, that entity, together

with any other entity which controls, is controlled by or is under common control with that entity;

Hong Kong means Hong Kong Special Administrative

Region of the People's Republic of China;

Implementation Date means the first working day that falls ninety days

after the Effective Date;

Managed Booking means a booking made as part of a managed travel services umbrella agreement (these are

travel services umbrella agreement (these are agreements offered by corporate managed travel agencies that offer comprehensive travel

services to corporate customers).

Opaque Booking means a booking where the property name and its

precise location are withheld from the customer making the booking until the customer has paid

for the booking.

Offline Direct Sales means the provision by an Accommodation

provider of Rooms to the general public through in-person bookings at the property or bookings received by such provider by telephone or written

correspondence;

OTA means online travel agent or similar business

allowing the general public to view or book Rooms in Hong Kong via the internet or similar

remotely accessible electronic platform;

Packaged Booking means a booking made by a customer which

includes another travel product such as an airfare,

car hire, or rail ticket.

Wide Price Parity

Clause

Channel

means a term or provision of any contract or other arrangement between Ctrip and a provider of Accommodation in Hong Kong that seeks to restrict that provider from offering a lower Room Rate than the rate offered to Ctrip (or Ctrip's customers) for the same or equivalent Room to

either:

- (a) other OTAs; or
- (b) the general public through that Accommodation provider's Offline Direct Sales Channel;

Room

means a bedroom, suite or similar accommodation available for short term let or occupation as part of the ordinary course of business activities of a provider of Accommodation in Hong Kong;

Room Rate

means the rate available to the general public for a given Room or type of Room

2. Effective date of the commitments

These commitments, signed by Ctrip Travel HK and Ctrip HK, shall take effect from the date on which the Commission accepts them ("**Effective Date"**).

3. Wide Price Parity Commitment

- 3.1 No later than the Implementation Date, Ctrip Travel HK shall terminate, revoke, waive or otherwise cease to apply any Wide Price Parity Clause that applies or might apply, in connection with any contract or arrangement between Ctrip Travel HK (or any member of Ctrip Travel HK's Group) and any provider of Accommodation in Hong Kong regarding the provision or offer of Rooms to the general public.
- From the Implementation Date until the date these Commitments terminate in accordance with clause 7.1, neither Ctrip Travel HK nor any member of Ctrip Travel HK's Group shall enter into or apply any obligations that would constitute a Wide Price Parity Clause with any provider of Accommodation in Hong Kong.

4. Amendment of contracts

4.1 By the Implementation Date, Ctrip will amend the contracts it has with providers of Accommodation and update its template for use with providers of Accommodation in the future so as to comply with clause 3 above.

4.2 Ctrip will notify existing providers of Accommodation of the amendments in writing by the Implementation Date.

5. Scope

5.1 These commitments shall apply to all bookings (excluding Managed Bookings, Opaque Bookings and Packaged Bookings) made by consumers worldwide, on websites owned or operated by Ctrip, in respect of Accommodation provided in Hong Kong.

6. Reporting Commitment

6.1 No later than 120 calendar days after the Effective Date, Ctrip Travel HK shall submit a report to the Commission, setting out the steps it has taken in order to comply with the commitments in clauses 3 and 4. The content of such report shall constitute confidential information for the purposes of section 123 of the Competition Ordinance.

7. Termination

- 7.1 These commitments shall expire in their entirety upon the earlier of the following dates:
 - (i) The fifth anniversary of the Implementation Date; and
 - (ii) Any earlier date agreed in writing between the Commission, Ctrip Travel HK and Ctrip HK.

8. General provisions

Any notice delivered pursuant to these commitments shall be delivered by hand, or sent by email, facsimile, registered post or prepaid post. Any notice shall be deemed to have been received: (i) if delivered by hand, when delivered; (ii) if sent by email or facsimile, on receipt of confirmation of transmission or delivery; or (iii) if sent by pre-paid post, (in the absence of evidence of earlier receipt) three business days after posting from within Hong Kong. Any notice received on a day which is not a business day shall be deemed to be received on the next following business day.

8.2	In the event that Ct	rip T	ravel HK	transfers its	existing	contract	ts with
	Accommodations	to	another	company	within	Ctrip	these
	commitments will	apply	y equally t	o such com	pany.		

8.3 These commitments are governed by the laws of Hong Kong and subject to the jurisdiction of the Hong Kong courts.

For and on behalf of Trip International Travel (Hong Kong) Limited
Name:
Title:
Date:
For and on behalf of Ctrip.com (Hong Kong) Limited
Name:
Title:
Date: